

Oct '09

S4 (BIZ)

IJ9AGD

Org. Beh.

Time : 2 Hrs.

Max. Marks : 60

GENERAL INSTRUCTIONS : 1) Question No. 1 and No. 2 are compulsory.
2) Figure to the right indicates marks.

Q. 1 Define Organisational Behaviour. Explain the different approaches to the study of O.B. (15)

Q. 2 Explain the following. (5 x 3 = 15)

- a) Delegation of authority
- b) Brainstorming and Delphitechniques
- c) Types of Organisational culture.

Q.3 Explain Herzberg's Two-Factor Theory and X and Y theory of Motivation. (15)

OR

Define performance appraisal and discuss in detail uses and the process of Performance appraisal. (15)

Q. 4 (1) Discuss the functions and traits of a good leader. (7)

(2) What are the advantages and disadvantages of group decision making? (8)

OR

Define Stress. What are the different causes of stress ? Suggest some ways Of managing stress. (15)

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